

Social Narrative

Dublin Municipal Theatre at Smock Alley



Welcome to Dublin Municipal Theatre at Smock Alley. Smock Alley is situated on Exchange Street Lower, Temple Bar, Dublin 8. The entrance faces Essex Quay/Wood Quay.

There is a set of 10 steps leading up to the front door. Inside, there are 2 additional steps to the foyer. From there you can reach our two theatre spaces and a large Banquet Hall upstairs.

The staff of Smock Alley can help with accessibility needs. All spaces are accessible by wheelchair. If you have specific access requirements, please contact the Box Office before visiting the theatre.

Tickets can be booked in person, over the phone, and online. Concession-priced tickets are available to those in receipt of disabilities benefits, over 65s, students, unemployed persons, and Actor's Equity members. Carer tickets are free and may be booked in person or over the phone. If booking over the phone isn't possible, please send an email to our Box Office.

Phone: 01 6770014

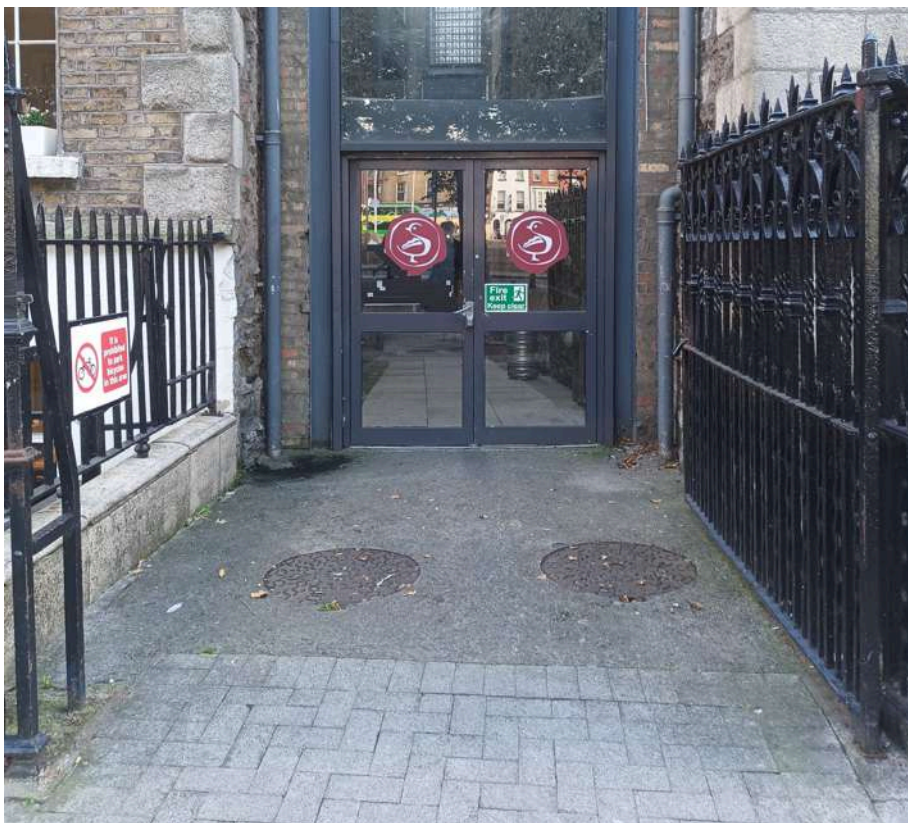
Email: info@smockalley.com

Website: smockalley.com

There is a “press here for mobility assistance’ buzzer out on street level at our front gates which calls straight into our Box Office desk in the Foyer.



A member of our Front of House staff will meet you on the street and take you through Kaplan's Lane if you're going to the Main Space.

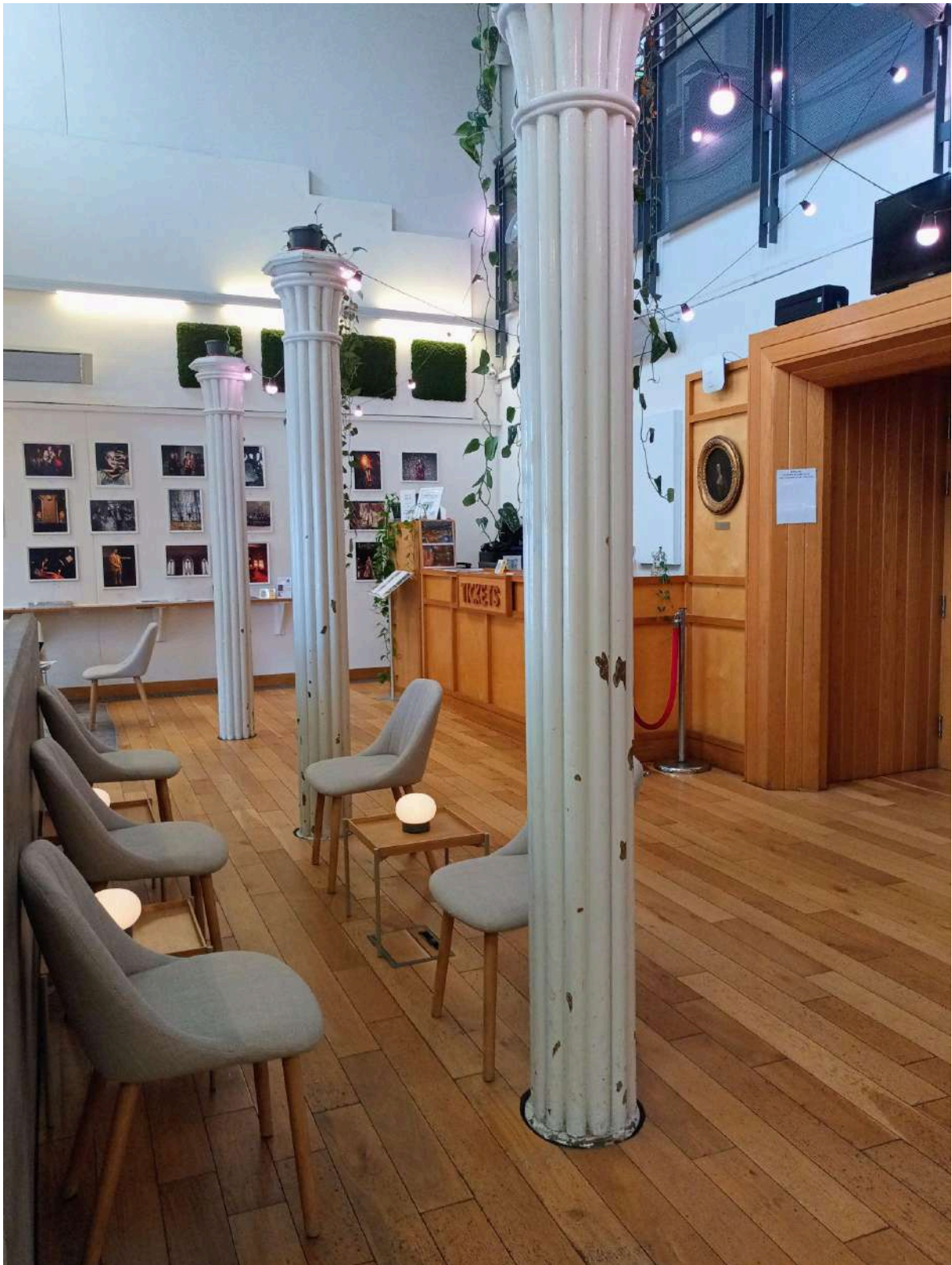


If you're going to the Boys' School, the Foyer or Banquet Hall, a member of Front of House staff will put down a ramp and take you through the Boys' School fire exit.

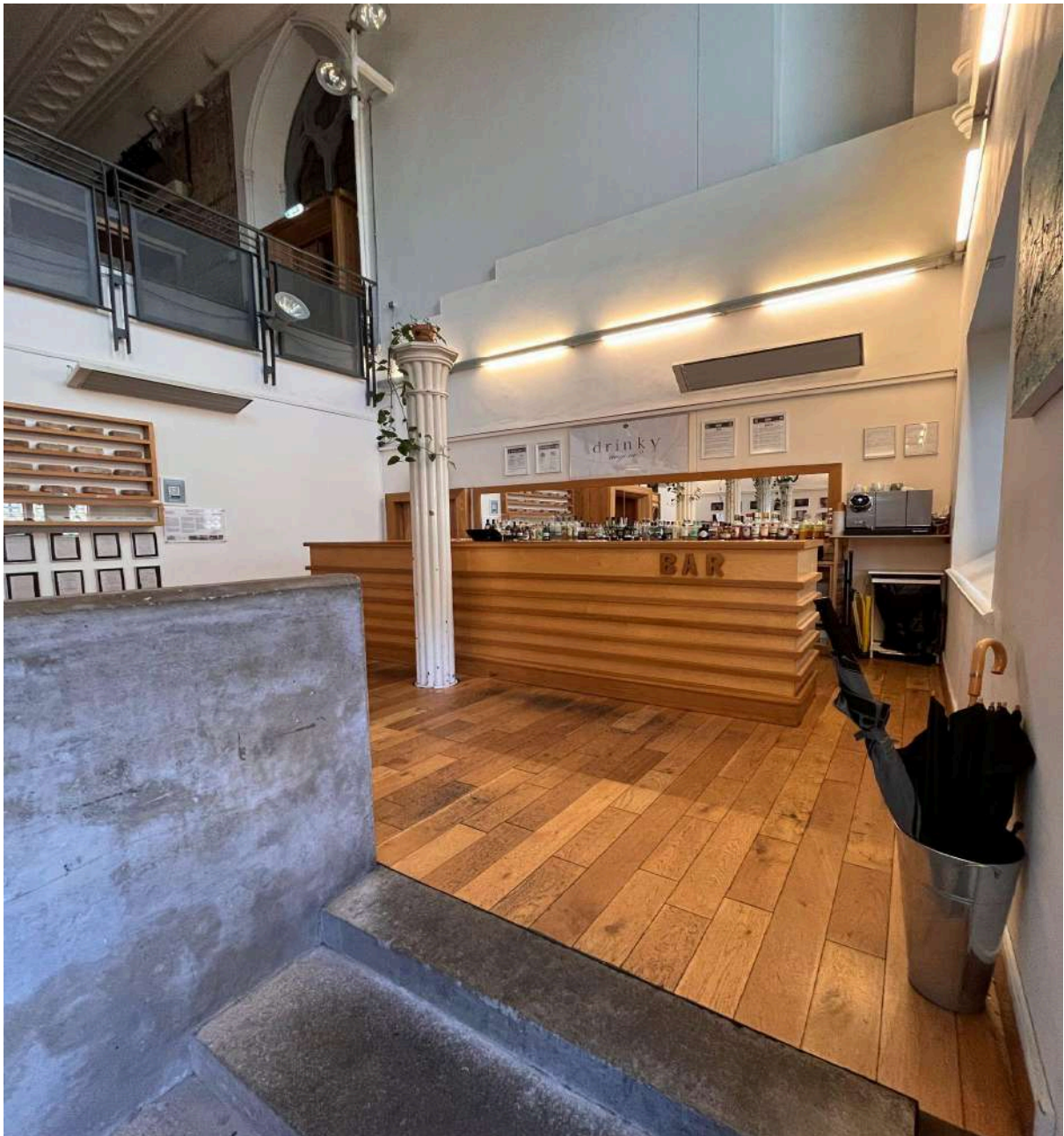


Inside the Boys' School is a ramp that winds up and around from street level to the Foyer and Banquet Hall.

There are two accessible bathrooms. One is in the Main Space theatre, accessed at Foyer level. The other is on ground level between Kaplan's Lane and the Main Space.

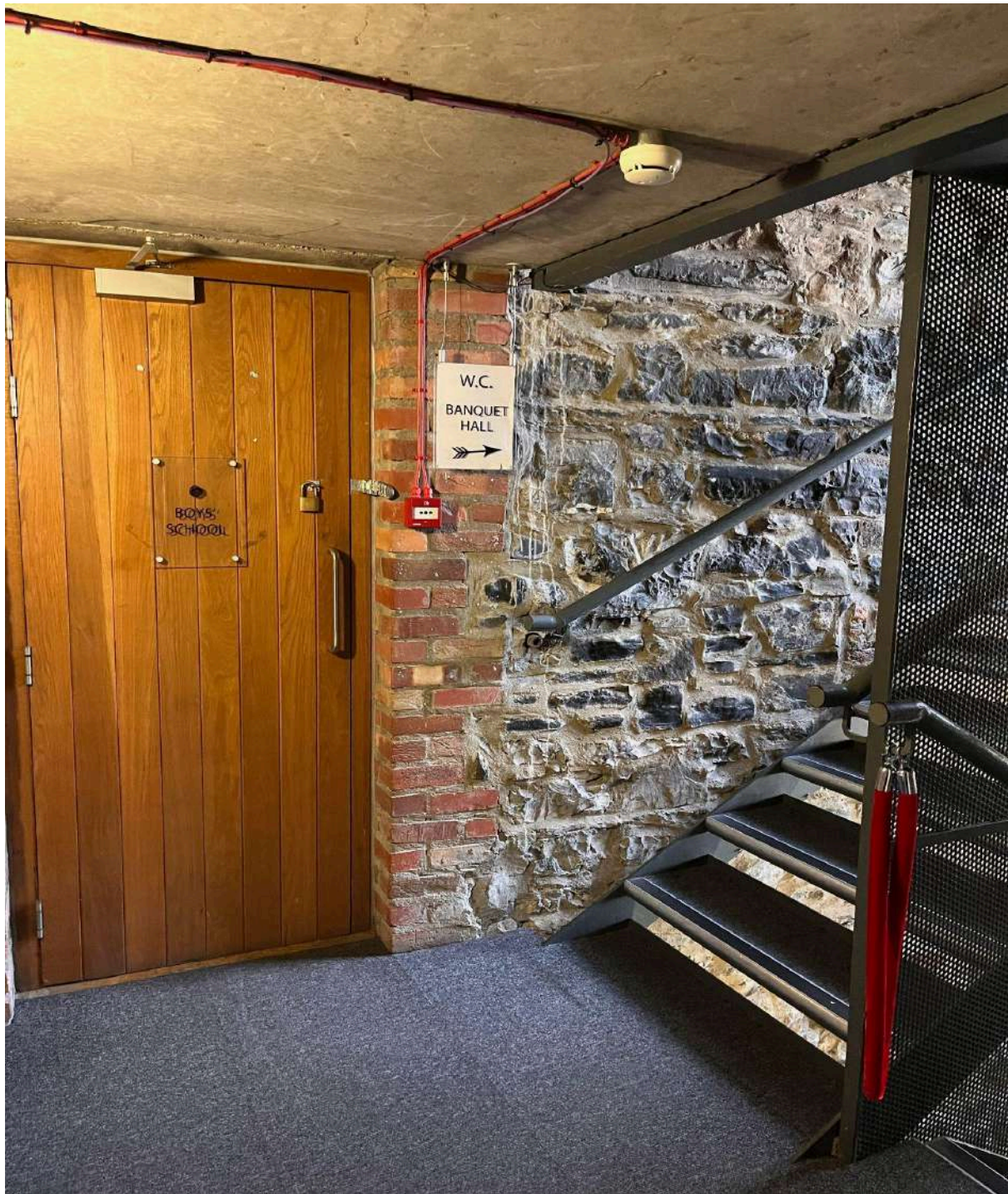


This is the building foyer. The Box Office is on the left as you walk in. The desk is 121cm tall. The staff at the Box Office can help with any questions about tickets or about your visit to the theatre. There are seats 45cm from the ground where patrons can sit and relax before a show. There will be music playing at a low volume. The foyer has access to the Main Space through the double doors in the middle of the room.

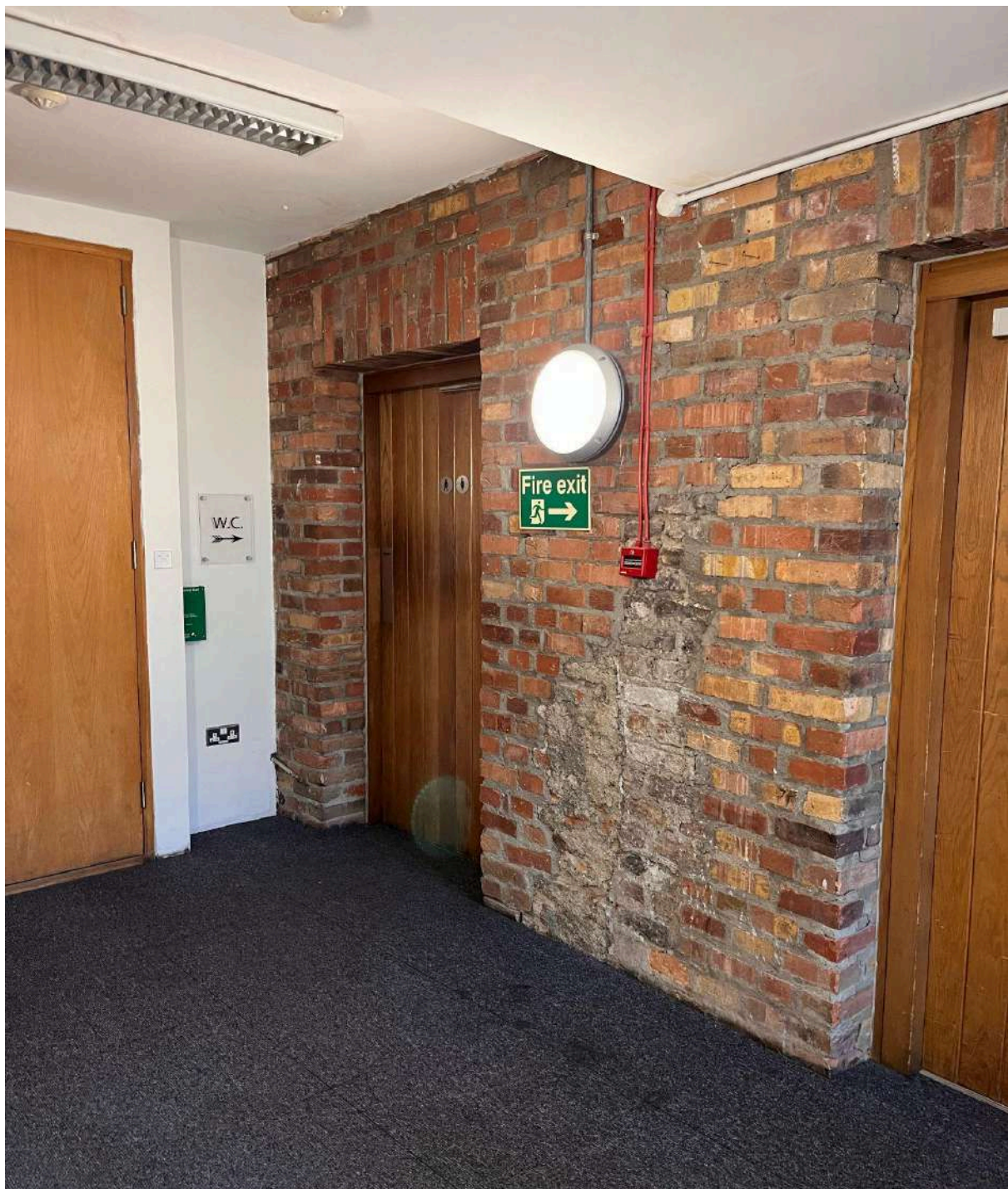


There is a bar on the right side of the foyer. The bar opens one hour before each show. The bar is 121cm tall. You can order mixed drinks, wine, beer, Gluten-free ginger beer, minerals and water. We do not serve food but do have chocolate bars for sale. There are also paper straws available. If the show has an interval, you can pre-order a drink before the show that you can collect at the interval. Drinks can be brought into the auditorium as long as they are in plastic cups, which can be gotten from the bar..

You can access the Boys' School and the upstairs toilets and Banquet Hall through the door in the corner to the left of the bar.



There are 26 steps (four short sets of stairs) to get to the upper level, where toilet facilities and the Banquet Hall entrance can be found.



The upstairs toilets are gender neutral. One has a cubical and a urinal and the other has two cubicals. There are free period products available in both.

The entrance to the Banquet Hall can be found directly opposite the toilets.



This is the Main Space auditorium. Seating is unallocated, meaning patrons can choose where they want to sit in the space.

There are four gender neutral toilets located along the brick wall at the back of this space. One of these is accessible, one has a urinal, and two are only cubicles. There are free period products available in all of them. You may use these toilets during the performance.

Accessible access to the Main Space can be provided through doors that are along the side of the building. Front of House staff will accompany anyone with accessibility needs to the auditorium.



This is the Boys' School theatre space. The seating here is also unallocated. There is a ramp that goes around the walls of the space—this can be used for accessible access upstairs.

Accessible access to the Boys' School itself is through the fire door outside the front of the building.

If you are unsure about which space the performance you are seeing is taking place in, the Front of House or Box Office staff can help show you to the space. There are also screens above each auditorium door showing what performance is taking place there and at what time.

Once you are in the theatre, you do not need to check in at the Box Office. You only need to go there if you are buying tickets. The doors to the auditorium will be open 15 minutes before a show and there will be an announcement when they open. If you have already purchased a ticket, you do not need to show anything to enter the auditorium. Just give the name on the booking to the staff as you are entering the space. Front of House staff members will have a list of the names of everyone who has booked tickets.

Once inside either of the spaces, an announcement will be made showing where the fire exits are, and asking audience members to switch their phones off. If you leave the auditorium during the show, you may not be allowed back in.



This is the Banquet Hall, located upstairs. This space is mostly used for events and wedding ceremonies. During the Scene + Heard Festival in February each year, the foyer area including the bar and ticket desk will move upstairs to the Banquet Hall. There will be seating put out so patrons can gather for the festival upstairs before shows.



We hope you enjoy your visit to Smock Alley Theatre. We welcome your feedback, please let us know if there is anything else you would like to see on this document or anything else you would like to know.

Contact us at info@smockalley.com or on 01 6770014.